

# The Smile Center



## Mission Statement:

The Smile Center at Rowan County Health Department will provide quality and compassionate dental care for underserved children in Rowan County.

## THE SMILE CENTER AT ROWAN COUNTY HEALTH DEPARTMENT



1811 East Innes Street  
Salisbury, NC 28146  
Tel: 704-216-8796

### Hours:

Mon.-Thurs. 8am– 5pm

Fri. 8-12 Scheduling Only

**Rowan County**



**Public Health**  
Prevent. Promote. Protect.

## THE SMILE CENTER AT ROWAN COUNTY HEALTH DEPARTMENT

A dental clinic for the children of  
Rowan County.





## Who is eligible for care?

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- Rowan County children 17 years of age or younger.
- We accept Medicaid or Health Choice insurance.
- If you do not have any dental insurance, you must first apply for both Medicaid and Health Choice.
- If you are not eligible, we will provide care on a sliding fee scale based on family size and income.

## How do I make an appointment?

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- Call The Smile Center during business hours at 704-216-8796.
- Walk-in appointments will be given based on availability or scheduled accordingly.

## What are the appointment policies?

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- Patients are expected to arrive on time for their appointments. If you are more than 10 minutes late, you may be asked to reschedule your appointment.
  - A parent or guardian must come with their child on their first dental appointment and all subsequent cleaning appointments.
  - Parents or guardians are not allowed in the treatment rooms.
  - It is our desire that the parent or guardian continue to bring their child to all appointments. However, if this is not possible after the cleaning visit, a parent may complete a form to permit an alternative arrangement. This does not apply for children whose transportation is arranged through a school or Head Start program.
  - The parent, guardian, or assigned adult must stay at The Smile Center while the child is receiving care.
  - Eating, drinking and cell phone use are not allowed in the waiting area.
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## What if I miss an appointment?

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A broken appointment is one of the following:

- Not showing up for an appointment
- Arriving later than 10 minutes after your scheduled time
- Failure to cancel an appointment at least 24 hours prior to the appointment
- Canceling and rescheduling an appointment 3 times in a row

Children with 2 broken appointments will be dismissed as patients from The Smile Center.

## Have more questions?

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Please feel free to call us during business hours. We look forward to meeting with you and your child.

### Contact Us:

The Smile Center  
1811 East Innes Street  
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